

WELCOME TO THE DEICHTORHALLEN HAMBURG!

We appreciate your visit and hope you will be inspired by our exhibitions. Please note that, due to the current situation, special rules of conduct apply to your visit:

the circumstances surrounding COVID-19 change the way we interact with one another and how we visit exhibitions. Responsible behaviour and consistent adherence to hygiene measures are of utmost importance. We therefore ask that you strictly observe the current mandated rules in order to protect yourself, other guests and visitors as well as our staff.

ADDITIONAL VISITOR REGULATIONS:



1. If you feel sick and feverish, we ask that you refrain from visiting the Deichtorhallen Hamburg for everyone's protection.



2. Admission is subject to the regulations currently applicable. If the 7-day incidence in Hamburg is above 50 per 100,000 inhabitants, visitors must present proof of a negative COVID-19 test, proof of full COVID-19 vaccination or proof of COVID-19 recovery (along with proof of identity) to be admitted. As long as the 7-day incidence is consistently below 50, no such proof is required. Any decisions of the Hamburg Senate will continue to be based on the local incidence rates, as well as on ICU availability rates, the R value and the vaccination rate, among others.



3. While inside the Deichtorhallen, you are required to wear a medical-grade mask at all times (see <https://www.hamburg.de/corona-maske/14847194/medizinische-masken/>).



4. Please understand that, at the entrance, we must limit the number of visitors allowed inside the exhibition space at any given time in accordance to the legal requirements.

5. Should wait times arise, please wait within the distances marked on the floor.



6. Within the premises, please maintain the required distance of at least 1,5 metres to others, including our guards and members of the Deichtorhallen staff. Please use discretion and caution as you move through the premises.



7. Please approach the museum ticket desk one at a time and follow the instructions of our staff.

8. Please pay for admission by credit or debit card, if possible. Unfortunately, it is currently not possible to purchase online tickets.



9. Please observe the recommended hand hygiene, use the sanitisers we provide wherever possible and avoid needlessly touching objects or surfaces.

10. At the House of Photography please use the lockers in the basement and in the entrance for your coats and bags. At the Hall for Contemporary Art and at the Falckenberg Collection please check your coats and bags at the cloak room.



11. Currently, the visit in groups or as part of guided tours is only possible with a limited number of participants. Please consult the museum website at www.deichtorhallen.de/en/besuch#tours. It is possible to take part in online guided tours (<https://www.deichtorhallen.de/programm>).

12. Access to the Deichtorhallen is conditional on full compliance with the measures listed above.

We thank you for your understanding and hope that, in spite of the restrictions, your visit to the Deichtorhallen will bring you joy, pleasure and inspiration.

Sincerely,

Your Deichtorhallen Hamburg Team